

Quality Policy at the EKA University of Applied Sciences

1. EKA University of Applied Sciences (hereinafter – EKA) implements the quality policy of EKA University of Applied Sciences (hereinafter – quality policy) in order to promote the EKA mission and strategic goals and to ensure the organization of the study process, which allows students to acquire the necessary competence in the chosen specialty and successfully enter the labor market or start a business.
2. Quality policy forms the EKA framework for sustainable development, based on the EKA commitment to excellence and with the focus on fulfilling the requirements set by the regulatory framework in Latvia and the European Standards and Guidelines for Quality Assurance in the European Higher Education Area (hereinafter – ESG).
3. The quality policy is an integral part of the EKA quality system.
4. The quality system of EKA, designed to ensure the effective management of all processes, is based on the ESG guidelines and principles of excellence approach, implementing a development cycle for its regular development and improvement.
5. The quality policy is aimed at promoting the fulfillment of the EKA mission and strategic objectives and is implemented in the following directions:
 - a. building a culture of excellence by developing an atmosphere of honesty, respect and trust within the University in order to contribute to the achievement of objectives and continuous improvement of its performance;
 - b. maintaining and developing the quality management and quality management system in accordance with the context of the University's activities;
 - c. the development of staff to ensure their competence and knowledge transfer through their involvement in quality and quality management system assurance and improvement processes;
 - d. the implementation of student-centered education, promoting the formation of a competent and creative personality.

6. The quality policy is based on the following principles:
 - a. achieving goals by focusing on the needs of students and stakeholders, managing relationships for better results, and implementing a student-centered educational process;
 - b. promoting leadership demonstration at all levels of management by engaging people in achieving EKA's goals and improving its activities;
 - c. implementation and maintenance of a process approach, analysis and evaluation of performance to ensure effective performance and goal-oriented activity;
 - d. implementation of the improvement cycle for more high-quality results;
 - e. fact-based decision-making for more effective management and more transparent processes.
7. The quality policy is consistently implemented by ensuring:
 - a. strategic management;
 - b. quality management;
 - c. personnel management;
 - d. risks and opportunities;
 - e. studies, creativity and scientific research activities.
8. EKA carries out the following activities for the implementation of the quality policy:
 - a. regular evaluation and updating of strategic objectives;
 - b. attraction of qualified academic, scientific and general staff and provision of staff development and growth opportunities in accordance with the University's development strategy;
 - c. the development of scientific activities in accordance with the development strategy of the University and national development guidelines;
 - d. promotion of improvement of study programs, processes, quality management and the quality management system;
 - e. fostering cooperation with students, partners and other stakeholders;
 - f. creation of a motivation system to implement improvements and achieve more outstanding results.
9. The quality policy is implemented in all EKA departments.